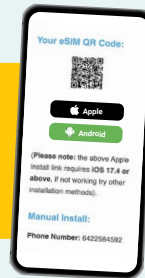




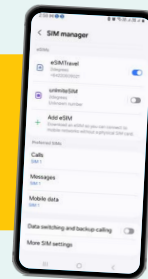
Quick Start Guide Unlimited Travel eSIM

Welcome to
New Zealand's
fairest telco

1 Use the install button
or scan the QR code



2 Follow the installation process

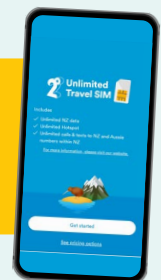


3 Get your new phone number
from the 2degrees text message

You can also access your phone number by calling *001#



4 Turn Wifi on, then buy your Travel
Plan at travelsim.2degrees.nz



Need more detailed set up information? Click the buttons below.



Apple



Samsung



Google



Other Android



If you know someone who could use a little help getting started with their eSIM, feel free to share this with them!

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Apple eSIM Installation

This can be done before travelling to New Zealand or on arrival via wi-fi. This only takes a few minutes and can be done at the airport, if needed, using the free wi-fi.

QR Code install

Option 1: Scan QR code from another device

- Go to Settings > Mobile Service > Click “Add eSIM” > Click “Use QR Code”.
- Scan the QR code in the email you received to install your eSIM.

Option 2: Press and hold QR code (iOS 17.4 and above)

- Tap and hold on the QR code in the email.
- Click “Add eSIM”

Manual install

- Go to Settings > Mobile Service > Tap “Add eSIM” > Click “Enter Details Manually”.
- Copy and paste the SM-DP+ Address and Activation Code from the email.

Scan QR code

Press and hold QR code: iOS 17.4 and above

Apple Install: iOS 17.4 and above

Manual Install: Copy & paste SM-DP+ Address and Activation Code

Your eSIM QR Code:



Apple Install

(Please note: the above link requires iOS 17.4 or above, if not working try other installation methods).

Install Details:

Phone Number: [64225012362](tel:64225012362)

Android Install Code: LPA:1\$sm-v4-105-a-gtm.pr.go-esim

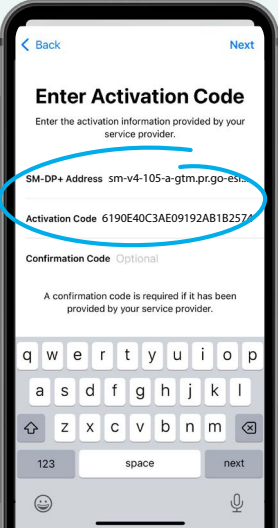
SM-DP+ Address: [\\$9B478D5772D135041D35911A2FD83CD2](https://sm-v4-105-a-gtm.pr.go-esim.com)

Activation Code: [9B478D5772D135041D35911A2FD83CD2](https://sm-v4-105-a-gtm.pr.go-esim.com)

iOS 17.4 and above: Press and hold QR code



Manual installation

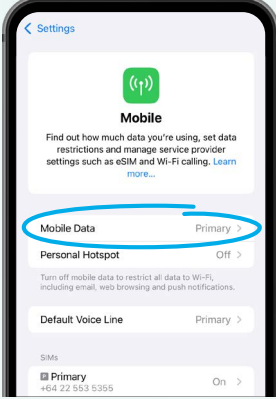


Activation and SIM Management

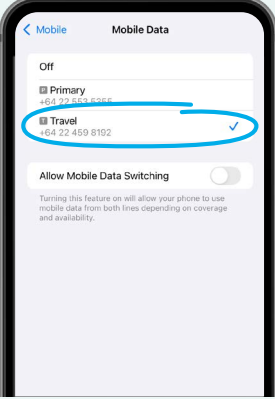
To activate your eSIM you must be in New Zealand, as it needs to connect to the 2degrees network.

- If you have not already changed your Mobile Service settings during installation, or need to change them again. Go to Settings > Mobile Service.
- Tap Mobile Data and select your 2degrees eSIM.
- Turn off wi-fi, and turn on data to connect to the 2degrees network.
- If the eSIM does not activate immediately
 - Turn data on for 10 seconds and then restart your mobile.
 - If you have any further issues please visit a 2degrees store. A list of all the 2degrees stores are at 2degrees.nz/store-locator
 - Or call 0800 022 022 from another phone.
- Once connected you will receive a text message, welcoming you to 2degrees and confirming your phone number.

SIM activation: Tap Mobile Data



Select eSIM



Samsung eSIM Installation

This can be done before travelling to New Zealand or on arrival via wi-fi. This only takes a few minutes and can be done at the airport, if needed, using the free wi-fi.

Option 1: Scan QR code from another device

1. Open your QR code scanner and scan the QR code in the email you received to install your eSIM.

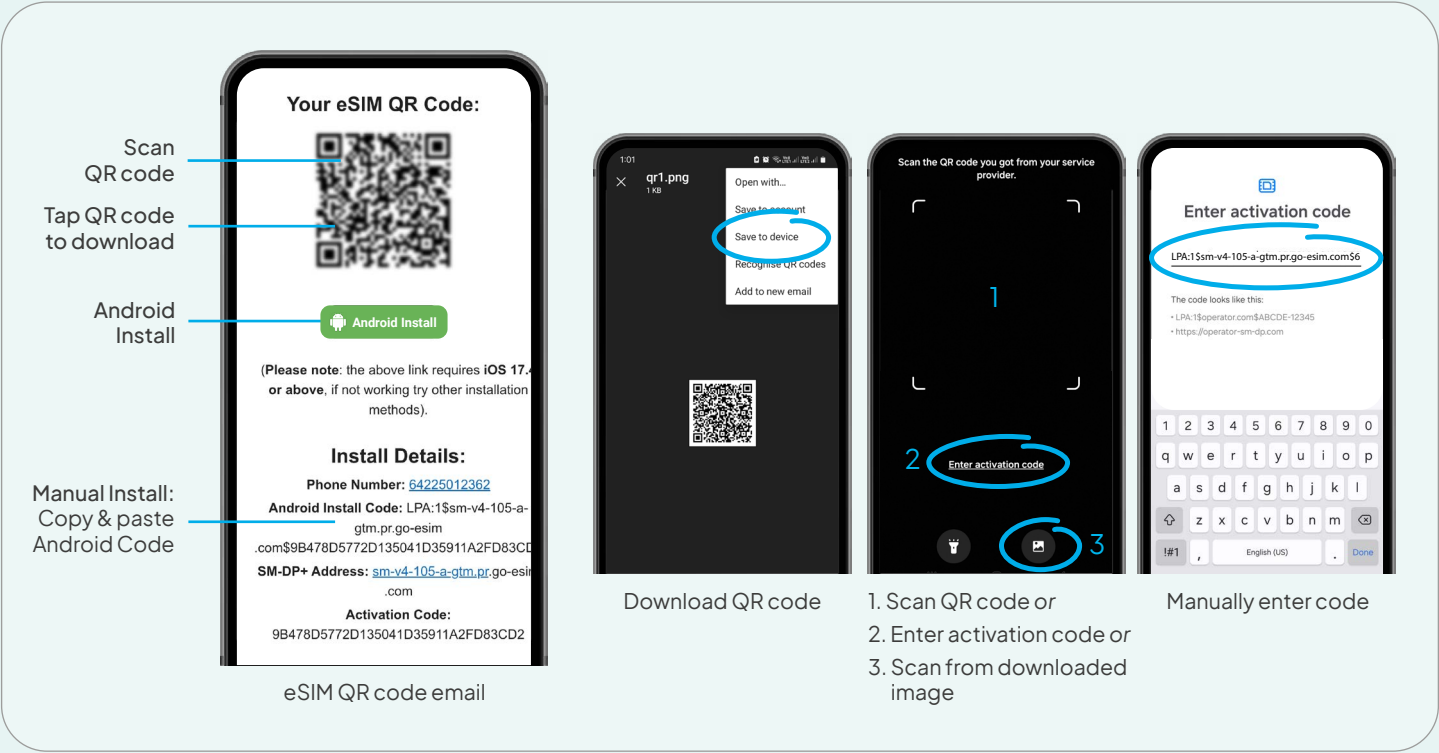
Option 2: Save QR code to device

1. Tap on the QR code in the email, it will open up on a new screen. Use the 3 dot menu at the top right to select "Save to device".
2. Go to Settings > Connections > SIM manager > Add eSIM> Add using QR code.

3. Tap on image button at bottom right of screen.
4. Select downloaded QR code.

Option 3: Manually enter activation code

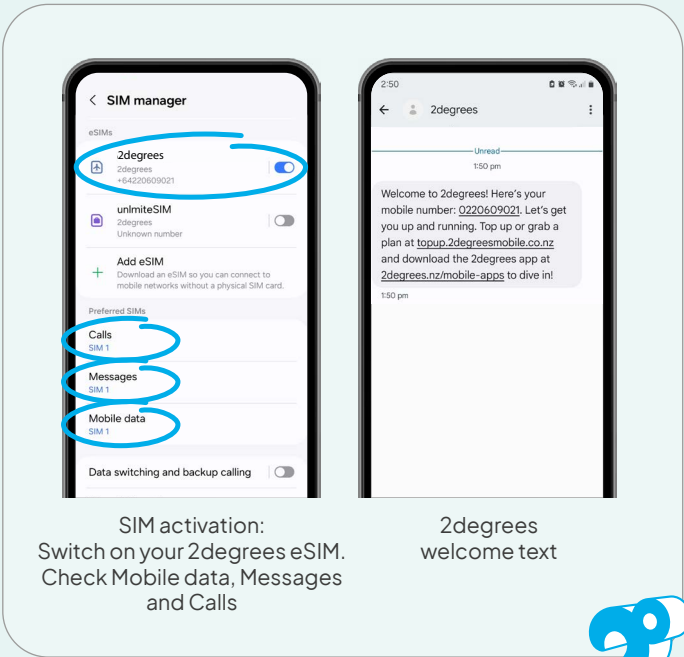
1. Press and hold on the Android Install Code in the email and select "Copy".
2. Go to Settings > Connections > SIM manager > Add eSIM > Add using QR code.
3. Tap on "Enter activation code"
4. Paste the code, or type it in manually if you prefer.
5. Once the code has been recognised, tap "Add".



Activation and SIM Management

To activate your eSIM you must be in New Zealand, as it needs to connect to the 2degrees network.

1. Go to Settings > Connections > SIM manager.
2. Tap the toggle switch next to your 2degrees eSIM to turn it on. Check that Mobile data, Messages and Calls are also set to your 2degrees eSIM.
3. Turn off wi-fi, and turn on data to connect to the 2degrees network.
4. If the eSIM does not activate immediately
 - a. Turn data on for 10 seconds and then restart your mobile.
 - b. If you have any further issues please visit a 2degrees store. A list of all the 2degrees stores are at 2degrees.nz/store-locator
 - c. Or call 0800 022 022 from another phone.
5. Once connected you will receive a text message, welcoming you to 2degrees and confirming your phone number.



Google eSIM Installation

This can be done before travelling to New Zealand or on arrival via wi-fi. This only takes a few minutes and can be done at the airport, if needed, using the free wi-fi.

Option 1: Scan QR code from another device

1. Go to Settings > Network & internet > SIMs > Add SIM (or “Add more” if you already have SIMs or eSIMs installed) > Set up an eSIM.
2. Use your camera to scan the QR code in the email you received to install your eSIM.
3. Tap “Set Up”.
4. On the “Activate your eSIM” screen, tap “Settings” at the bottom right and follow the activation prompts.

Option 2: Save QR code to device

1. Press and hold on the QR code in the email and select “Download” from the 3 dot menu in the top right corner.
2. Go to Settings > Network & internet > SIMs > Add SIM (or Add more if you already have SIMs or eSIMs installed) > Set up an eSIM.

3. Tap on “Scan from photo”.
4. Select downloaded QR code.
5. Tap “Set Up”.
6. On the “Activate your eSIM” screen, tap “Settings” at the bottom right and follow the activation prompts.

Option 3: Manually enter activation code

1. Press and hold on the Android Install Code in the email and select “Copy”.
2. Go to Settings > Network & internet > SIMs > Add SIM (or Add more if you already have SIMs or eSIMs installed) > Set up an eSIM.
3. Tap on the blue text “Try these troubleshooting steps”. Then tap “Enter it manually”.
4. Paste the code, or type it in manually if you prefer.
5. Tap “Set Up”.
6. On the “Activate your eSIM” screen, tap “Settings” at the bottom right and follow the activation prompts.

Download

Scan QR code

Tap QR code to download

Android Install

Manual Install: Copy & paste Android Code



Your eSIM QR Code:

Android Install

(Please note: the above link requires iOS 17.0 or above, if not working try other installation methods).

Install Details:

Phone Number: 64225012362

Android Install Code: LPA:1\$sm-v4-105-a-gtm.pr.go-esim

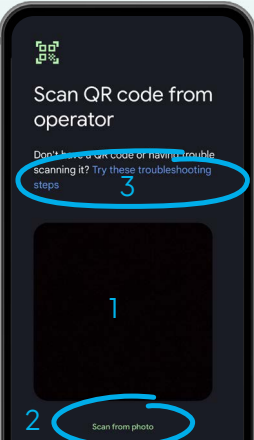
SM-DP+ Address: sm-v4-105-a-gtm.pr.go-esim

Activation Code: 9B478D5772D135041D35911A2FD83CD2

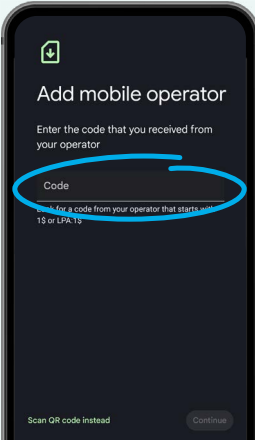
eSIM QR code email



Download QR code



1. Scan QR code or
2. Scan downloaded image
3. Try these troubleshooting steps

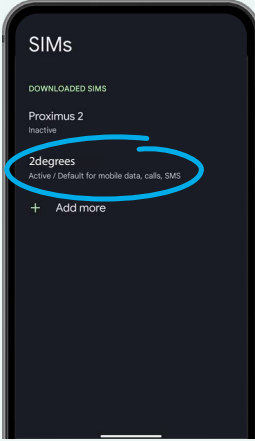


Manually enter code

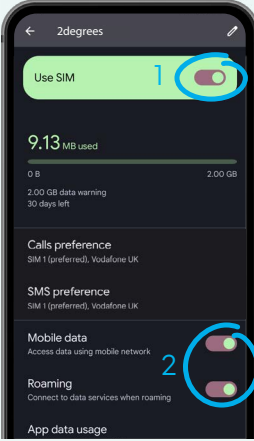
Activation and SIM Management

To activate your eSIM you must be in New Zealand, as it needs to connect to the 2degrees network.

1. If you did not go directly there after adding esim: Go to Settings > Network & internet > SIMs.
2. Tap on the 2degrees eSIM you would like to activate.
3. Toggle the Use SIM slider to On.
4. Toggle on both “Mobile data” and “Roaming” if not already turned on.
5. Turn off wi-fi, and turn on data to connect to the 2degrees network.
6. If the eSIM does not activate immediately
 - a. Turn data on for 10 seconds and then restart your mobile.
 - b. If you have any further issues please visit a 2degrees store. A list of all the 2degrees stores are at 2degrees.nz/store-locator
 - c. Or call 0800 022 022 from another phone.
5. Once connected you will receive a text message, welcoming you to 2degrees and confirming your phone number.



SIM activation: Choose the SIM to activate.



1. Toggle the Use SIM on
2. Toggle on both Mobile data and Roaming on

If you know someone who could use a little help getting started with their eSIM, feel free to share this with them!

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Other Android eSIM Installation

This can be done before travelling to New Zealand or on arrival via wi-fi. This only takes a few minutes and can be done at the airport, if needed, using the free wi-fi.

Option 1: Scan QR code from another device

1. Go to Settings > “Connections” or “Network & Internet” > “SIM card manager” or “Mobile network”.
2. Look for the option to “Add eSIM” or “Download a SIM”.
3. Tap “Scan QR code”.
4. Use your camera to scan the QR code in the email you received to install your eSIM.
5. Follow the onscreen instructions to finish setting up your eSIM.

Option 2: Save QR code to device

1. Press and hold on the QR code in the email and select “Download image”.
2. Go to Settings > “Connections” or “Network & Internet” > “SIM card manager” or “Mobile network”.
3. Look for the option to “Add eSIM” or “Download a SIM”.

4. Tap “Scan QR code”.
5. Tap on the image button at bottom right of screen or “Scan from photo”.
6. Select downloaded QR code.
7. Follow the onscreen instructions to finish setting up your eSIM.

Option 3: Manually enter activation code

1. Press and hold on the Android Install Code in the email select “Copy”.
1. Go to Settings > “Connections” or “Network & Internet” > “SIM card manager” or “Mobile network”.
2. Look for the option to “Add eSIM” or “Download a SIM”.
3. Tap “Enter activation code” if available or choose “Scan QR code” and tap “Enter activation code” on the next screen.
4. Paste the code, or type it in manually if you prefer.
5. Once the code has been recognised, follow the onscreen instructions to finish setting up your eSIM.

Scan QR code

Tap QR code to download

Android Install

Manual Install: Copy & paste Android Code

Your eSIM QR Code:



Android Install

(Please note: the above link requires iOS 17.0 or above, if not working try other installation methods).

Install Details:

Phone Number: 64225012362

Android Install Code: LPA:1\$sm-v4-105-a-gtm.pr.go-esim.com\$9B478D5772D135041D35911A2FD83CD2

SM-DP+ Address: sm-v4-105-a-gtm.pr.go-esim.com

Activation Code: 9B478D5772D135041D35911A2FD83CD2

eSIM QR code email

Download QR code

1. Scan QR code or

2. Enter activation code or

3. Scan from downloaded image

1

2

3

Enter activation code

Manually enter code

Enter activation code

LPA:1\$sm-v4-105-a-gtm.pr.go-esim.com\$6

The code looks like this:

• LPA:1\$operator.com\$ABCDE12345

• https://operator-sm-dp.com

Activation and SIM Management

To activate your eSIM you must be in New Zealand, as it needs to connect to the 2degrees network.

1. Return to Settings > “Connections” or “Network & Internet” > “SIM card manager” or “Mobile network”.
2. Find your eSIM and turn it on.
3. Turn off wi-fi, and turn on data to connect to the 2degrees network.
4. If the eSIM does not activate immediately
 - a. Turn data on for 10 seconds and then restart your mobile.
 - b. If you have any further issues please visit a 2degrees store. A list of all the 2degrees stores are at 2degrees.nz/store-locator
 - c. Or call 0800 022 022 from another phone.
5. Once connected you will receive a text message, welcoming you to 2degrees and confirming your phone number.

SIM manager

2degrees

2degrees

+64220609021

unimiteSIM

2degrees

Unknown number

+

Add eSIM

Download an eSIM so you can connect to mobile networks without a physical SIM card.

Preferred SIMs

Calls

SIM 1

Messages

SIM 1

Mobile data

SIM 1

Data switching and backup calling

SIM activation:

Switch on your 2degrees eSIM.

Check Mobile data, Messages and Calls

2degrees

Unread

1:50 pm

Welcome to 2degrees! Here's your mobile number: 0220609021. Let's get you up and running. Top up or grab a plan at topup.2degreesmobile.co.nz and download the 2degrees app at 2degrees.nz/mobile-apps to dive in!

1:50 pm

2degrees

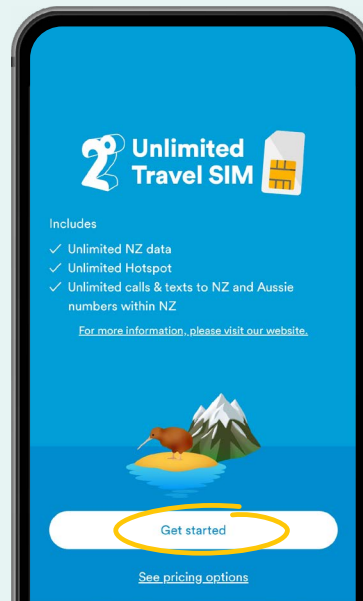
welcome text

Unlimited Plan Setup

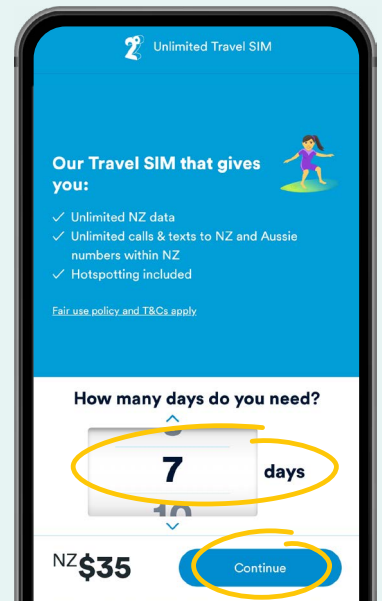
Get started with your Unlimited Travel SIM through the 2degrees website.

Selecting and paying for a monthly plan

1. Follow the instructions to install your SIM card.
2. Click on the travelsim.2degrees.nz link in the text received from 2degrees.
3. Click "Get started".
4. Enter your new mobile number from the text received from 2degrees and then continue to follow the instructions.
5. Select the number of days you require and then click "Continue".
6. Enter your card details and confirm.
7. Wait for the text message confirmation, then turn flight mode on and off to get your plan working.



Get started

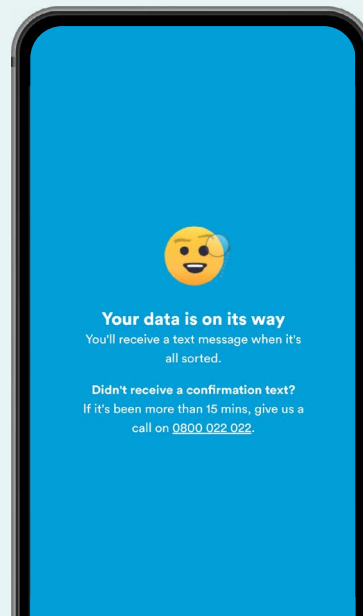


Select the number of days

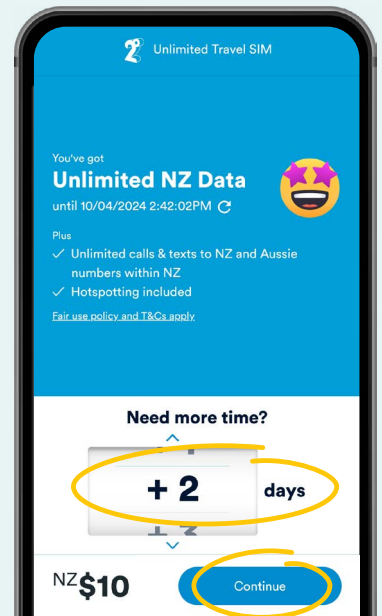
Staying for longer?

After purchasing a plan you can add 1-2 additional days for \$5 per day or you can purchase another unlimited plan of 3 days or more. Go to travelsim.2degrees.nz and follow the same process as above.

If the website doesn't work correctly call 2degrees on 0800 022 022 and they will be able to add the additional days for you.



Confirmation text on it's way



Add additional days

Your 2degrees website and the 2degrees app

The website and app are not available for the Unlimited Travel SIM as there is no need to keep track of your data and minutes.

